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Printing Terms and Conditions

ORDER APPROVAL

Customer is fully responsible for final proof and layout approval prior to the printing process. Fresh Press Studios is NOT LIABLE for errors in a final product caused by any of the following reasons: Misspelling, graphics, bleeds grammar, damage, fonts, punctuation, wrong cuts, incorrect or missing folds, finished product size.

CUSTOMER SUBMITTED ARTWORK OR GRAPHICS

All artwork or designs and images must be provided in CMYK format. Fresh Press Studios is not responsible for any color shift that occurs in conversions from RGB to CMYK color modes. All artwork, designs and images must be provided in minimum of 300 DPI and CMYK color mode. Fresh Press Studios is not responsible for images printed as fuzzy, distorted or pixilated due to customer provided artwork.

COLOR PROOFING & MATCHING

Fresh Press Studios is not liable for color matching or ink density on screen proofs approved by the customers. Screen proofs will predict design layout, text accuracy, image proportion and placement, but not color or density. Fresh Press Studios will try it's best to match the gradient density of each color, but is not liable for the final appearance of a color.

LIMITATION OF LIABILITY

In no event shall Fresh Press Studios or its licensors, suppliers, or vendors, their officers, directors, employees, or agents, be liable for any special, incidental, indirect, or consequential damages of any kind, or for any damages whatsoever resulting from loss of use, data or profits, whether or not Fresh Press Studios has been advised of possibility of the damage, arising out of or in connection with the use or performance of the site or of failure to provide services that you order from Fresh Press Studios or its affiliates, including without limitation, damages arising from mistake, omission, virus, delay, or interruption of service. In no event shall Fresh Press Studios be liable or responsible for any damages or consequences arising from or related to your inappropriate or unauthorized use of the site or its content

INDEMINITY

You agree that you shall hold harmless, indemnify and defend Fresh Press Studios and all parties from whom Fresh Press Studios has licensed portions of Content, and their directors, officers, and employees, against all claims, liability, damages, costs and expenses, including reasonable legal fees and expenses arising out of or related to: (i) your breach of these Terms of Use or; (ii) any suit, claim, or demand arising from or relating to any text, photograph, image, graphic or other material you incorporated into Products.



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ORDER CANCELLATION

An order may ONLY be cancelled BEFORE proof approval. CANCELLATIONS ONLY RESULT IN HOUSE CREDIT, NOT REFUNDS. If an order is cancelled after our resources have invested the time to produce a proof, additional fees incurred will be deducted from the total house credit issued. A minimum cancellation charge will ALWAYS apply after a proof has been generated for a job. Once the order has been placed successfully, no refunds are issued for the logo, set-up and graphic design services.

RETURNS AND REFUNDS

All Sales Are Final. If we verify that we made an error, we will re-print the order. No Refunds or Credit. Customer must notify Fresh Press Studios within 6 business days of order acceptance to notify any defects discovered in the ordered product. In order to receive replacement Customer must return 100% of the received product within 15 days (on their own expense) from the time when the ordered product delivery was taken. All charges related to expedite printing (Rush Printing or Shipping) are NOT REFUNDABLE, including for those orders that are returned for any reason. All orders that are being returned must be shipped by customer's own expense.

ORDER SHIPPING AND DELIVERY

In no case shall Fresh Press Studios be liable for any consequential or damages resulting from any delay in shipment or delivery. All Fresh Press Studios customers agree not to hold Fresh Press Studios liable for delays in shipments caused by weather conditions, shipping company delays, international customs issues or any other circumstances beyond Fresh Press Studios' direct control. Fresh Press Studios shipment and delivery dates are calculated based upon estimates provided by our suppliers.

CUSTOMER SUPPLIED INCORRECT ADDRESS

When a package is not delivered due to an error made by the customer in submitting the proper shipping address, Fresh Press Studios will reship the package with corrected address and charge an additional shipping fee for the shipment. We reserve the right to refuse service without disclosing a reason. All prices are subject to change.